CZUR

User Manual CZUR Shine

FCC STATEMENT

1. This device complies with Part 15 of the FCC Rules. Operation is subject to the following two conditions:

   (1) This device may not cause harmful interference.

   (2) This device must accept any interference received, including interference that may cause undesired operation.

2. Changes or modifications not expressly approved by the party responsible for compliance could void the user's authority to operate the equipment.

   NOTE: This equipment has been tested and found to comply with the limits for a Class B digital device, pursuant to Part 15 of the FCC Rules. These limits are designed to provide reasonable protection against harmful interference in a residential installation.

   This equipment generates uses and can radiate radio frequency energy and, if not installed and used in accordance with the instructions, may cause harmful interference to radio communications. However, there is no guarantee that interference will not occur in a particular installation. If this equipment does cause harmful interference to radio or television reception, which can be determined by turning the equipment off and on, the user is encouraged to try to correct the interference by one or more of the following measures:

   · Reorient or relocate the receiving antenna.

   · Increase the separation between the equipment and receiver.

   · Connect the equipment into an outlet on a circuit different from that to which the receiver is connected.

   · Consult the dealer or an experienced radio/TV technician for help.

FCC Radiation Exposure Statement

This equipment complies with FCC radiation exposure limits set forth for an uncontrolled environment. This equipment should be installed and operated with minimum distance 20cm between the radiator & your body.

▬▬▬ The symbol indicates DC voltage.

RECYCLING: This product bears the selective sorting symbol for Waste electrical and electronic equipment (WEEE). This means that this product must be handled pursuant to European directive 2012/19/EU in order to be recycled or dismantled to minimize its impact on the environment.

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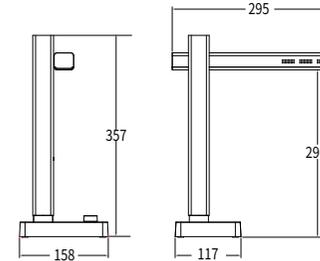
1.1 Overview

CZUR Shine is a new high-speed scanner with CMOS digital imaging technology that combines rich image algorithms to provide users with crystal clear and brilliantly colored images and scanning effects. It uses the leading OCR text recognition technology to quickly converts images into Word, Excel, searchable PDF and other documents.

CZUR Shine's features include small size, no warm-up time, fast scanning speed, high picture quality, energy saving, and environmentally friendly.
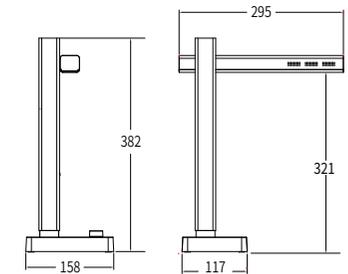
CZUR Shine is applied in many fields, such as finance, security, insurance, education, communications, government agencies, enterprises, and individuals. It supports rapid scanning of documents, files, forms, vouchers, ID documents, and so on. Based on system integration requirements, it supports image size customization, real-time uploading, electronic approval, electronic authorization, electronic archiving, and other functions, which have greatly improved users' work efficiency and quality, and saved a lot of resources for all walks of life. It is consistent with the low-carbon, energy-saving, environmentally-friendly, and paperless office strategy promoted by the society.
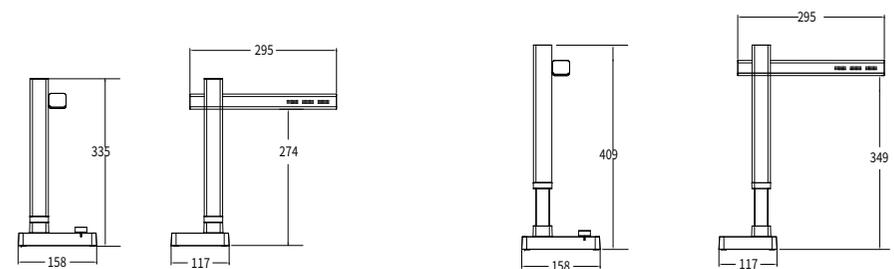
1.2 Product Dimensions

5 Megapixel（A4）

8 Megapixel and above（A4）

8 Megapixel and above（A3）

Unit : mm

1.3 Product Appearance

A4 Version

Notes:

1, 2, and 3, are respectively the cross-bar casing, vertical bar, and the base.

4. "Knob":Press the Knob to turn on/turn off the light, turn the Knob anticlockwise to darken the light, and clockwise to brighten the light.

5. Power Indicator: The blue indicator light is on and the device is power on when it is connected to the computer via the USB cable. It supports hot plugging.

6. Top Fill Light: Turn the Knob to turn on/off the light and adjust its brightness.

7. Main Camera: Scan documents, files, forms, vouchers, ID documents and so on with the [CZUR Shine] software.

8. Type B USB Port: connects to the computer.

9. Type A USB Port: connects to the foot pedal.

10. Foot Pedal (Optional): With you heel on the ground, and toes on the foot pedal you can start scanning. (Easy and hands-free scanning)

A3 Version

Notes:

1, 2, and 3, are respectively the cross-bar casing, vertical bar, and the base.

4. Telescopic bar for adjusting A4 and A3 format.

5. "Knob":Press the Knob to turn on/turn off the light, turn the Knob anticlockwise to darken the light, and clockwise to brighten the light.

6. Power Indicator: The blue indicator light is on and the device is power on when it is connected to the computer via the USB cable. It supports hot plugging.

7. Top Fill Light: Turn the Knob to turn on/off the light and adjust its brightness.

8. Main Camera: Scan documents, files, forms, vouchers, ID documents and so on with the [CZUR Shine] software.

9. Type B USB Port: connects to the computer.

10. Type A USB Port: connects to the foot pedal.

11. Foot Pedal (Optional): With you heel on the ground, and toes on the foot pedal you can start scanning. (Easy and hands-free scanning)

1.4 Product Parameters

There are two versions of scanners in A4 format and A3/A4 adjustable format. The configuration of each model is subject to the actual product.

1. Main Camera: 5 to 16 megapixel (Optional), 5 megapixel (2592*1944), 8 megapixel (3264*2448),10 megapixel (3672*2754), 12 megapixel (4000*3000), 13 megapixel (4160*3120), 14 megapixel (4320*3240),16 megapixel (4608*3456).

2. A3 version scanning size ≤ A3, A4 version scanning size ≤ A4; Video format: MJPG (default), YUV (Optional); Picture format: JPG; Image color: 24 bits; Output format: JPG, PDF, searchable PDF, Word, Excel.

3. Scanning Light Source: natural light + LED fill light, support stepless dimming, 6 levels of brightness.

4. Top LED Fill Light：Color temperature (CCT) 6000-6500 K；color rendering index (CRI Ra) 80-85；illuminance(Lux) ≥ 420 Lux.

5. Scanning mode: Supports PC software triggering, and foot pedal.

6. Supports OCR text recognition.

1.5 Packaging and Accessories

CZUR Shine × 1, USB cable × 1, foot pedal × 1 (Optional), soft pad × 1, CD × 1, Finger cots × 2 (Optional), Getting Started Guide × 1.

Chapter II   Operation Guides

2.1 Software Installation

Supports XP/Win7/Win8/Win10, 32-bit/64-bit system, and macOS.

Visit the [Support] section of the official website www.czur.com, select the corresponding model, download the [CZUR Shine] software, and install it on the computer (you can also install, check the update, or upgrade the Windows software directly from the CD-ROM). For software installation steps, please refer to the installation interface prompts.

2.2 Preparation

1. Unpack the Shine from the box, insert the foot pedal, plug in the USB cable to connect the device to the computer, open the [CZUR Shine] software, and you can start using the device.

2. Align and connect the black soft pad's notch with Shine's base properly. Open the [CZUR Shine] software and check whether the black soft pad has covered the entire preview screen, otherwise it will affect the algorithm and scanning effect.

3. When the scanning task is heavy, it is recommended to use the foot pedal to improve the efficiency.

4. Turn on Shine's own fill light to avoid shadowing from the camera casing.

5. If you need to scan A3 format, stretch the vertical bar.

2.3 Operation

1. Visit the [Support] section of the official website www.czur.com, select the corresponding model, download the CZUR Shine Software Operation Manual (you can also check this document in the CD-ROM).

2. Open the [CZUR Shine] software. For the software operation, refer to the "CZUR Shine Software Operation Manual".

Part III FAQ and Troubleshooting

1. The power indicator is dark.

Check whether the USB cable is properly connected with the computer, and whether the computer is on and its USB port works well.

2. The device has no breathing blue light for standby status and no power on/off function.

The device can start scanning when it is connected to the computer via a USB cable. There is no breathing light for standby status and no power on/off function for the device.

3. The CZUR Shine software cannot be installed.

1) The software only works on the XP/Win7/Win8/Win10, and 32-bit and 64-bit systems.

2) Check whether the SN is entered correctly. Oftentimes, letters and numbers such as I and 1 can be mistaken for each other. Note that there is no number 1 (one) in the S/N.

3) Check the anti-virus software, firewall, or prohibit startup on your computer. Close the anti-virus software or add trust. Close the firewall or lower the security level.

4) If you download the software on the official website, please make sure that the software has been downloaded and then install it.

4. When open the [CZUR Shine] software for the first time on the computer, there is no picture, and the device cannot scan normally.

1) Restart the Shine or re-plug the USB cable, and restart the [CZUR Shine] software.

2) Replace other USB ports on the computer, for the performance of each USB port of the computer is different.

3) Exit anti-virus software, security guards, or defensive back-end software.

4) Check if the "Device Manager" of the computer recognizes the "ETxx" device. If a yellow exclamation mark/unknown device appears, right click to update the driver or disable it first and then turn it on, and then restart the [CZUR Shine] software.

5) Use the "Device Manager" of the computer to disable other "Scanner", "Monitor", or "Camera".

6) Try restarting your computer or use another computer.

5. The scanned image is abnormal or the scanned A3 image is incomplete.

Check whether the vertical bar is stretched to the A3 position.

Chapter IV   Service and Statement

Dear user, thank you for using the CZUR scanner (Shine series) manufactured by our company. To protect your legal rights, please peruse and comply with the following standards and statements.

4.1 After Sales Services and Guarantee

1. All after sales policy of this product shall be subject to the laws and regulations of the country. You may return the device within seven days after receiving the device if there is quality issue. We offer one-year warranty.

2. The scope of warranty covers the Shine scanner, and the foot pedal.

3. We apologize for not issuing notices for subsequent upgrades or version updates of the product. CZUR reserves the right of final decision on the interpretation of the above articles.

4. Warranty Scope Exceptions.

   1) This product can only be used in areas where the surrounding temperature is less than 40 °C.

   2) Failures or damages caused by incorrect installation or using the product in environments that exceed the specified work conditions (for examples, in places that are too hot or too humid).

   3) Damages caused by using components not from our company or when the users attempt to replace components by themselves.

   4) Damages caused by natural disasters, accidents, or human factors.

   5) Damages caused by inappropriate storage (including damages caused by rats or liquid infiltration).

   6) Failures or damages caused by unauthorized repairs, modifications, or abuse carried out by the user.

   7) Damages caused by repairs carried out by unauthorized repair centers.

   8) Other errors and failures caused by software installation or software settings, or problems and failures caused by computer viruses.

4.2 Contact

Get technical support and information in the following ways.

CZUR TECH CO., LTD.

9F, North Wing, West Block, PKU-HKUST ShenZhen-HongKong Institution, Gaoxin South 7th Road, Nanshan District, Shenzhen, China

Room1001,10th Floor, Block A, No.32A Huoju Road, High-tech Industrial Zone, Dalian City, Liaoning Province, China

Manufacturer: CZUR TECH CO., LTD.

After-sales Address: 2/F, Building 2, Yisou Technology Park, No. 12, Baoshi Road, Jiaoyitang Village, Tangxia Township, Dongguan City

Email：support@czur.com
Web：www.czur.com